

ISO Management Systems Training Specialists



Why use QCS for Training

QCS International is one of the best known and longest-established training organisations in the country; specialising in the delivery of courses aimed at enhancing and improving knowledge and understanding of management systems and the development of auditing skills. QCS offers course on quality, environment, health and safety, information security and medical device management systems.

We maintain our position as a respected trainer through investment in our trainers, our courses and our training facilities; this ensures that all delegates have access to specialised and experienced trainers who not only teach the courses but are exceptional consultants in their fields of expertise. Our training can be delivered within our training facility or at your place of work.

It is always our aim to ensure that the training experience is a 'fit' for your management system objectives. Should you ever need help or advice on what is the best training for your needs then do contact us for a no-obligation discussion.

We continue to be the most competitively priced training provider for CQI and IRCA certified courses in Scotland (we know this because we always check). We are particularly pleased that this year, in this time of increasing costs, that we have not increased our prices and are holding these at levels set at the beginning of 2023 for another 12 months.

You can book courses knowing they are great value and come with the assurance of being fully assessed and certified by CQI and IRCA. Don not just take our word for it – you can see some genuine quotes and feedback throughout this brochure from some of our delegates.

All dates for our courses can be found on the back page of this brochure. These are also available on our website, on which you can also make a online booking. www.qcsl.co.uk

The QCS Guarantee:

- ✓ Only IRCA Registered Auditors teach our courses
- ✓ All tutors are highly trained and qualified industry experts
- ✓ CQI and IRCA Approved Training Partner for all auditor and foundation courses
- ✓ Creative, interactive and relevant sessions to ensure delegates are actively engaged from the outset and ready to apply what they have learnt as soon as they are back at their desks.
- ✓ Activity based learning, individually and in groups
- ✓ A qualification which is accepted by all certification bodies
- ✓ Ongoing investment in ALL courses
- ✓ Competitive prices

Contents

	Course Duration	CPD Points
Quality		
ISO 9001:2015 Foundation	1 day	7
ISO 9001:2015 Internal Auditor	2 days	14
ISO 9001:2015 Auditor/Lead Auditor	5 days	40
Environmental		
ISO 14001:2015 Foundation	1 day	7
ISO 14001:2015 Internal Auditor	2 days	14
Health & Safety		
ISO 45001:2018 Foundation	1 day	7
ISO 45001:2018 Internal Auditor	2 day	14
Information Security		
ISO 27001:2022 Foundation	1 day	7
ISO 27001:2022 Internal Auditor	2 day	14
Medical Device		
ISO 13485:2016 Foundation	1 day	7
ISO 13485:2016 Internal Auditor	2 day	14
ISO 13485:2016 Auditor/Lead Auditor	5 day	40
Risk Management Using ISO 14971:2019	1 day	7

ISO 9001:2015 Training Courses



David Evans
Trainer / Consultant

I have delivered training at QCS International for over 8 years and have always brought experience gained from working with consultancy clients into the classroom. There's nothing better than seeing delegates find inspiration from real-world experience!

ISO 9001:2015 Foundation

(CQI and IRCA Certified 1787)



£295+VAT Early Bird

This practical and interactive one -day course will help you to understand the key requirements of ISO 9001, what an effective Quality Management System should look like, and how this might apply within your organisation.

- ✓ How to cut through the 'ISO speak' to give you a practical understanding of the real business benefits of ISO 9001:2015.
- ✓ Destroying the myths of system documentation – what you actually need to run your system.
- ✓ How to implement ISO 9001 into your business
- ✓ How ISO 9001 has adopted the Annex SL Structure for Management Systems
- ✓ How your ISO 9001 system will be assessed externally
- ✓ How ISO 9001 contributes benefits to your organisation
- ✓ The Plan-Do-Check-Act cycle

ISO 9001:2015 Internal Auditor

(CQI/IRCA Certified 17996)



£750+VAT Early Bird

Auditing is the basis to maintaining and improving your business. This practical and interactive two day course will give you all the tools necessary to perform QMS internal audits. This CQI and IRCA Certified course will give you the very latest training in how to audit, in addition to giving you an internationally accredited qualification that your certification body and your customers will recognise.

- ✓ How to get maximum benefits from your internal quality audits
- ✓ Purpose of a Quality Management System
- ✓ Become a value added quality auditor: The key steps you should follow to plan, prepare and perform an effective quality management system audit
- ✓ How to effectively perform your internal quality audit by knowing the right questions to ask
- ✓ How you can write a nonconformity that will deliver an effective corrective action every time

"The best time to train your staff is when you feel your organization is so busy it doesn't have time to train them"

ISO 9001:2015 Training Courses

ISO 9001:2015 Auditor / Lead Auditor

(CQI/IRCA Certified 18082)



£1,495+VAT Early Bird

This 5 day course is recognised by certification bodies as the qualification for auditors and quality managers and gives you the same qualification as your certification body assessor. This course is delivered by expert auditors with a wide experience of quality management systems and will give you the skills required to perform internal, supplier or certification body audits. This course includes an online, open-book exam to be taken by the delegate following completion of the course. Details on the exam and how to complete it are provided during the course.

- ✓ How to get maximum benefits from quality audits
- ✓ A practical guide to the purpose of a Quality Management Systems
- ✓ Become a value added quality auditor: The key steps you should follow to plan, prepare, perform and lead effective quality management system audits
- ✓ How you can effectively perform quality audits by knowing the right questions to ask
- ✓ How you can write a nonconformity, that will deliver an effective corrective action every time
- ✓ How to 'calibrate' your audit technique and your nonconformities with your certification body
- ✓ Move beyond strict ISO 9001 conformance... Use your quality audits to drive continual improvement in your organization



Ian Phillips
Managing Director

All of our courses are subject to review and update, taking onboard feedback and comments from our delegates. Furthermore, our courses are all independently checked and approved by the CQI & IRCA – giving you the assurance that the training you received is of the highest possible standard.

We offer a friendly and relaxed atmosphere in our training suite, comfortable surroundings and great refreshments – all of which contribute towards a successful and rewarding learning experience!

ISO 14001:2015 Training Courses



Robert Lockhart
Trainer / Consultant

Environmental auditing is very much linked to observation! In the delivery of our ISO 14001 courses, we try to use lots of real-life examples and imagery to bring-to-life the benefits of looking at your environmental management afresh.

With the environment and our impact on it being of growing importance, the courses we provide have the potential to offer significant positive effects for your organisation and the world around us.

ISO 14001:2015 Foundation

(CQI and IRCA Certified 1868)



£295+VAT Early Bird

This one day course will give you a practical introduction to ISO 14001. By using an ISO 14001 management system you will see how your organisation can be legally compliant and reduce your impact on the environment.

- ✓ Understanding of ISO 14001:2015 standard
- ✓ The real business benefits of ISO 14001:2015
- ✓ Legislation and how to be compliant and stay compliant
- ✓ Meeting the needs of stakeholders

ISO 14001:2015 Internal Auditor

(CQI/IRCA Certified 18105)



£750+VAT Early Bird

Recognised by ISO 14001 assessors as the qualification for internal auditors, this course will help you make sense of your environmental system (EMS) by first understanding how to use your EMS, manage and audit your system.

- ✓ Cut through the 'ISO speak' to give you a clear understanding of ISO 14001
- ✓ Understand legislation that affects your business and how to stay compliant
- ✓ The key steps you should follow to plan, prepare and perform an effective audit
- ✓ How to effectively perform the audit by knowing the right questions to ask
- ✓ How you can write a nonconformity that will deliver an effective corrective action every time
- ✓ Move beyond compliance: Use your audit system to drive continual improvement in your organisation

ISO 45001:2018 Training Courses



Doug Ward
Trainer / Consultant

Training is one of the key actions that can contribute towards the competence of your personnel. This is even more important with safety training, where gaps in knowledge or understanding can have serious consequences.

I work across many different sectors in which I provide guidance and support on all things safety – I never stop learning and hope always to pass this on to my delegates in the classroom.

ISO 45001:2018

Foundation

(CQI/IRCA Certified 1968)



£295+VAT Early Bird

This one day course is designed to provide delegates with an introduction to ISO 45001:2018. It will guide you through the benefits of implementing an occupational health and safety management system along with a practical explanation of what the international standard means.

- ✓ Key requirements of ISO 45001:2018
- ✓ How to develop your own health and safety policy and arrangements
- ✓ The importance of hazard identification, risk assessments and legal requirements
- ✓ How to identify and reduce organisational risk through your OH&S Management System

ISO 45001:2018

Internal Auditor

(CQI/IRCA Certified 1919)



£750+VAT Early Bird

This two-day course will help you make sense of your occupational health & safety system within the context of ISO 45001. Its emphasis is on providing you with the necessary skills to complete effective audits that contribute to real improvements in health and safety management. The CQI and IRCA certified course will give you the very latest advice and training on how to audit together with a qualification recognised by both your certification body and your customers.

- ✓ Clear understanding on the requirements of ISO 45001
- ✓ The key steps to follow – plan, prepare, perform and deliver an effective audit
- ✓ How to establish the correct questions to ask and actions to observe
- ✓ Reporting auditing findings to deliver effective corrective actions
- ✓ Using your audit system to drive continual improvement in your organisation

ISO 13485:2016 Training Courses

ISO 13485:2016 Foundation

(CQI/IRCA Certified 2425)



£385+VAT Early Bird

ISO 13485 can ensure regulatory compliance and drive your operational improvements. This practical and interactive 1 day course will help you to understand the key requirements of ISO 13485, what an effective Quality Management System should look like, and how this applies to your organisation.

- ✓ How to cut through the 'ISO speak' to give you a practical understanding of ISO 13485:2016
- ✓ Destroying the myths of system documentation - what you actually need to run your system
- ✓ Key System Elements: How to implement ISO 13485 into your business, not your business into ISO 13485
- ✓ The links between ISO 13485 and the Medical Device Directive and CE Marking

ISO 13485:2016 Internal Auditor

(CQI/IRCA Certified 2418)



£975+VAT Early Bird

Auditing is the basis to ensuring effectiveness and regulatory compliance in your organisation. This practical and interactive two-day course will give you all the tools necessary to perform internal audits to ISO 13485. This course will give you the very latest training in how to audit in addition to giving you an internationally recognised qualification that your notified body and your customers will recognise.

- ✓ How to get maximum benefits from your audits
- ✓ Basic understanding of a process based quality/medical device management system
- ✓ The key steps you should follow to plan, prepare and perform an effective audit
- ✓ How to effectively perform the audit by knowing the right questions to ask
- ✓ The secrets of becoming a process based auditor
- ✓ How you can write a nonconformity that will deliver an effective corrective action every time
- ✓ Relationship between quality management, production service conformity, regulatory requirements and customer satisfaction.

Medical Device Training Courses

ISO 13485:2016 Auditor / Lead Auditor

(CQI/IRCA Certified 2473)



£1,995+VAT Early Bird

This five day course is recognised by regulatory agencies as the qualification for auditors and quality managers and gives you the same qualification as your notified body assessor. This course is delivered by expert auditors with wide experience of the medical device industry and will give you the skills required to perform internal, supplier or notified body audits.

- ✓ How to get maximum benefits from your audits
- ✓ The key steps you should follow to plan, prepare and perform an effective audit
- ✓ How to effectively perform the audit by knowing the right questions to ask
- ✓ The secrets of becoming a process based auditor
- ✓ How you can write a nonconformity that will deliver an effective corrective action every time
- ✓ How to 'calibrate' yourself and your non-conformities with your notified body
- ✓ Move beyond compliance: Use your audit system to genuinely improve the effectiveness of your organisation
- ✓ Key system elements including; Links to ISO 9001, risk management, validation and post market surveillance systems

Risk Management Using ISO 14971:2019

£385+VAT Early Bird

This practical and interactive one day course will give you the skills and tools to perform risk assessments and manage product and process risks using ISO 14971:2019.

- ✓ The secrets of what your notified body is looking for in a risk management system
- ✓ How to manage risk and the product lifecycle using ISO 14971
- ✓ Why a Failure Mode Effect Analysis is not enough to pass an audit
- ✓ The key links between product design and controlling your processes
- ✓ Tool box to effectively manage and control risk

In-House Training

At QCS we offer clients both a full suite of public courses but also an array of additional bespoke training courses for delivery at their own premises; these are designed to suit the processes and procedures specific to individual sector requirements. Whether you want an established course at the venue of your choice, or an entirely new training package designed to your specific needs, QCS in-house training can help your organisation meet new challenges and fill the skill gaps in your workforce.

If you have several delegates it is usually more cost-effective to have a QCS Trainer visit you to deliver the training at your place of work.

QCS also offers a full suite of in-house Certified IOSH courses to meet your organisation and sector needs.

Your in-house courses includes:

- ✓ FREE tailored course to meet your specific guidelines (within CQI and IRCA guidelines)
- ✓ An experienced trainer matched specifically to your organisation and sector
- ✓ Peace of mind that your course is delivered by a CQI and IRCA Approved Training Partner to the highest industry standards
- ✓ Confidentiality
- ✓ Dedicated point of contact at QCS
- ✓ Discounts for multiple courses
- ✓ If you don't have a training room QCS has a bespoke suite of training rooms for your use
- ✓ Added benefit of saving on your time, travel and expenses

ISO 27001:2022 Information Security

In a world where global cyber threats are ever increasing and legal compliance in data management is mandatory, many organisations are seeking methods to ensure risk mitigation. The recently updated ISO 27001:2022 Information Security Management System standard offers organisations of any size or sector of activity a supporting framework for establishing, implementing, and maintaining an effective information security management system.

Whether to support legal compliance or indeed to evidence a robust set of information security controls conformity with ISO27001 means that an organisation has put in place a system to manage risks related to the security of data owned or handled by the company and that the system respects best practices in areas such as cyber security, incident response, protection of personally identifiable information and many other controls. This standard is a tool for risk management, cyber resilience, and operational excellence in information security.

QCS offers training in support of professional development and management systems awareness:

- ✓ IRCA Approved Training Partner (International Register of Certificated Auditors, the professional body in management system audit)
- ✓ ISO27001:2022 Foundation course (1 day) – IRCA Registered
- ✓ ISO27001:2022 Internal Audit course (2 day) – IRCA Registered

Whilst not listed in our public training calendar, QCS works closely with organisations in supporting their training needs. Please enquire for availability.

Consultancy Services

With our team of highly experienced and qualified consultants we have implemented single and integrated management systems to uniquely meet the needs of our many clients with a range of the following products. We never simply give you a template system – we develop it to delivery maximum benefit to you!

QCS specialises in ISO Standards for Quality, Environmental, Health & Safety, Information Security and Oil, Gas & Aerospace. We can:

- ✓ **System Design and Implementation** – from ground zero or to develop further the systems you have
- ✓ **Outsource** – if you are finding it difficult to maintain your management system, then one of our consultants can do this for you
- ✓ **Audit Assist** – lacking internal auditors – ease the stress of audit delivery by having QCS do these for you
- ✓ **Legal Compliance** – providing you with a review to meet the requirements of ISO 14001 and ISO 45001 with the reassurance that there are no risks of failing to be compliant
- ✓ **Safety Advisor** – we can provide you with a health and safety competent person to work with-in your business

Bookings can be made by:

Tel: 01236 734447 | **Email:** info@qcsl.co.uk

Web: www.qcsl.co.uk

Multimedia: QCS International Ltd

Web: www.qcsl.co.uk | **Linked In** | **Facebook**

When you call QCS International you will be speaking to one of our staff members.



Audrey Smith
Training Sale Director

Course Dates 2024

QCS IRCA REGISTRATION NUMBER: 01180267		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Quality	ISO 9001:2015 Foundation Course (1787)	15	19	11	15	13	17	15	12	9	21	11	9
	ISO 9001:2015 Internal Auditor (17996)	16-17	20-21	12-13	16-17	14-15	18-19	16-17	13-14	10-11	22-23	12-13	10-11
	ISO 9001:2015 Lead Auditor (18082)	22-26		18-22		20-24		22-26			7-11		2-6
Medical Devices	ISO 13485:2016 Foundation (2425)	29		25		29			19		28		
	ISO 13485:2016 Internal Auditor (2418)	30-31		26-27		30-31			20-21		29-30		
	ISO 13485:2016 Lead Auditor (2473)		5-9		22-26		10-14			2-6		25-29	
	Medical Device Risk Assessment using ISO 14971:2019			15				5					16
Environmental	ISO 14001:2015 Foundation (1868)			4			3			16		18	
	ISO 14001:2015 Internal Auditor (18105)			5-6			4-5			17-18		19-20	
	ISO 45001:2018 Foundation (1968)		12		29				5			4	
H & S	ISO 45001:2018 Internal Auditor (1919)		13-14		30-1				6-7			5-6	

Payment for bookings must be received no later than 30 days from date of invoice or 14 days prior to the course start date.

Full Terms and Conditions are supplied with your invoice and joining instructions at time of booking.